

Building Strong and Vibrant Rural Communities and Local Economies : Role of Community Builders

Part 2

Facilitated and presented by:
Peter Kenyon



Can figure out what these
seven words all have in
common-

1. Banana
2. Dresser
3. Grammar
4. Potato
5. Revive
6. Uneven
7. Assess

1. **B**anana
2. **D**resser
3. **G**rammar
4. **P**otato
5. **R**evive
6. **U**neven
7. **A**ssess

1. anana**B**
2. resser**D**
3. rammar**G**
4. otato**P**
5. evive**R**
6. neven**U**
7. sses**A**

Problem Scenario

You are driving in a car at a constant speed.

On your left is a valley and on your right is a fire engine traveling at the same speed as you.

In front of you is a galloping pig which is the same size as your car and you cannot overtake it.

Behind you is a helicopter flying at ground level.

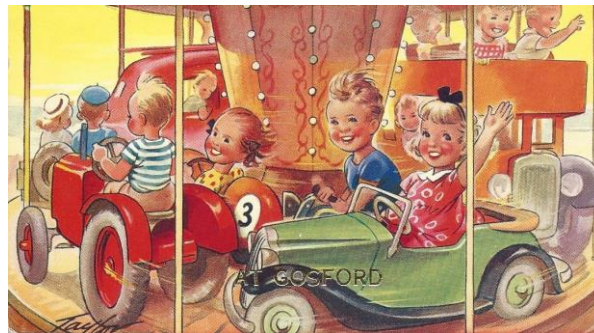
Both the giant pig and the helicopter are also traveling at the same speed as you.

What must you do to safely get out of this highly dangerous situation?

Solution

Never ride the
children's merry go
round when you are
drunk. Get off.

You will be



**'Finished files are the
result of years of
scientific study
combined with the
experience of many
years of experts.'**

*How many 'f' s do you see from
'Finished ' to 'experts'?*

The background features abstract, overlapping green geometric shapes, primarily triangles and polygons, in various shades of green, creating a modern, layered effect on the right side of the slide.

**'Strength lies
in differences,
not
similarities'.**

(Stephen Covey)



Facilitation

French word – “facile”,
and Latin word
“facilis” – “easy to do,
to make easy”

**"The facilitator
functions much like the
conductor of a
symphony,
orchestrating and
bringing forth the
talents and
contributions of
others...."**

"A facilitator is a process guide; someone who makes a process easier or more convenient to use. Facilitation is about movement- moving from A to B. The facilitator helps to guide group members towards their chosen destination. Facilitation makes it easier to get to an agreed destination"

(Hunter et al)

The Story of Emma Sherie, Granity and CommuniTea





How to make the perfect cup of...

CommuniTea

- Discard old disputes, feuds & ideologies at the door
- Be mindful of what really matters
- Share your passions & what you care about
- Listen with respect and curiosity
- Share the airtime - give everyone a chance to speak
- Focus on the positive futures rather than debate the past.

EAT CAKE AND ENJOY!



What passions or skills do you have that you'd like to contribute towards a community cafe?

Head

- I have some skills in marketing writing stuff & fundraising Emma
- I have Web skills, sat, & Marketing Web develop Colm
- Event Organiser Jim Mather & Graham Mather Emma
- Graphic design looking Lesley
- Promotional Ideas T. Rose
- Funding Planning for sustainability towards Social Enterprise Thane
- Business Background Good with RMB Belinda
- Can run workshops in meetings/communities Helen & David

Heart

- Passionate about people & their welfare (Emma)
- Would like to see the community work together and to be a part of it Colm
- Passionate about young people Emma
- Community Passionate about community Lesley
- Passion for performing arts - stage Thane
- more interested in the activities side of things Christine S
- Passionate about food & community Belinda
- Passionate about getting people Thane Paul
- Can build community in Genuity means the same as community is my passion a sense of belonging

Hand

- I can bake Emma
- Build, Pa-t etc Cook - Social Colm
- Hand - (Emma)
- Can do hair design Lesley
- I think the day is interesting that can supply a can build any like the day - Sunday Thane
- Can cook Passionate about food Lesley
- Can supply catering equip hands on people person Belinda
- Have friends on Facebook and Twitter Thane









MENU



BAKING

Brenda's Banana Cake
Sandra's Ginger Crunch
Savouries



TEA

English Breakfast
Bell Original
Peppermint with Cinnamon
Green Tea with Lemongrass
Strawberry & Rhubarb
Lemon & Ginger
Green Tea & Peach
Peach & Pineapple



PLEASE ASK
ABOUT OUR
GLUTEN-FREE
OPTIONS



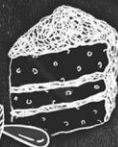
KAWATIRI COFFEE

Kahurangi Sunrise
Paparua Thunder
Mad Harry's Gold
Burning Mine
Espresso



OTHER DRINKS

Nescafe Instant Coffee
Hot Chocolate



KOHA WELCOME

10am - 12.30pm
FRIDAYS at
GRANITY FIRE
STATION LOUNGE



A big thank you
to this weeks
baking
volunteers.
CommuniTea could not
happen without you.















"We now give back \$100 a month to community causes. So far we have donated to the local youth group, the local youth performing arts group, the fire station, our community yoga group, and we have paid for the replacement of our community's defibrillator pads. We have also repaid the seeding grant that was given to us by the local Christian community." -Emma Sherie





Celebrating in style: from left, Rex Wishnowsky, Emma Sherie, Pic Neilson, Lesley Towart, Eliza Allington, Tania Craig, Gill Ebborn, Chrissy Spillett, Ariel Linklater, Brent Dyhrberg, and Lynn Stoddart. Absent: Tracey Bovey. Photo: supplied

CommuniTea celebrate in style

Becky Manawatu

It was a 1950s themed get-together as Communi-Tea celebrated its one-year anniversary on Friday.

Initiative co-founder Emma Sherie said over 60 people turned up for the celebration.

Bradley's Coachlines put on a free bus for members of Buller Reap's Older and Bolder.

Ms Sherie said that for a lot of the Older and Bolder members it was their first time at the weekly event, held each Friday.

She'd been prompted to help start CommuniTea when she was suffering from severe depression and felt disconnected from her community.

A workshop with community development advisor Peter Kenyon had given her the courage to

launch CommuniTea.

She said that a year on, "CommuniTea healed my heart".

She encouraged anyone thinking of starting something within a community to "give it a go. You have nothing to lose".

Mr Kenyon has invited Ms Sherie to present the story of CommuniTea at the National Community Engagement Conference in Canberra in August.

CommuniTea provides fresh baking, tea and coffee and caters to about 30 to 60 people each week.

When it began, organisers aimed to give people a place to share skills, Ms Sherie said. They'd had local artists perform, artwork displayed, and educational talks from the Fire Service and other non-government organisations.

"Colin has been coming every week since we first began CommuniTea. His wife died a few years ago and he lives alone now. He is the first one in the door every week and one of the last to go. He table hops around the room and chats to everyone. Colin is exactly why I wanted to create a space like CommuniTea."

-Emma Sherie





**"CommuniTea
has healed
my heart!"**

-Emma Sherie

The Example of Pam Warhurst



The Power of Small Actions

Most importantly, we are not daunted by sophisticated arguments that say, 'These small actions are meaningless in the face of tomorrow's problems,' because I have seen the power of small actions, and it is awesome.

— Pam Warhurst



Passion



Passion

***‘A person without a
smiling
face must not open a
shop’***

(Chinese Proverb)

TIP:

Have fun!



Have Fun!

"Why call a meeting, when you can have a party"

-Jim Diers



Importance of Fun

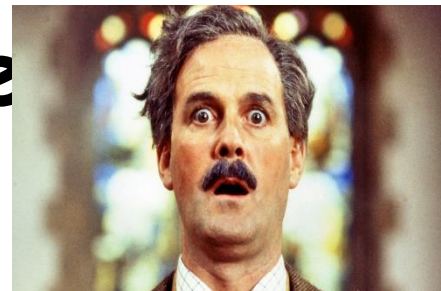
'The usual trouble with volunteers is not killing them with overwork, but boring them to death'

-Harold Seymour

'USE HUMOUR-

*'If I can get you to
laugh with me, you'll
like me better, which
makes you more open
to my ideas'*

-John Cleese





ALRIGHT
Y BASTARDS
IT'S
CHRISTMAS!
START
SPENDING!







Key ABCD Facilitation Roles

- ❖ Community Engagement
- ❖ Community Connecting
- ❖ Asset Mapping
- ❖ Hosting of
Conversations
- ❖ Network Weaving
- ❖ Storytelling

Genuinely and
authentically engage
with community
members

*Engagement is figuring
things out together'*
(Vince Varian)



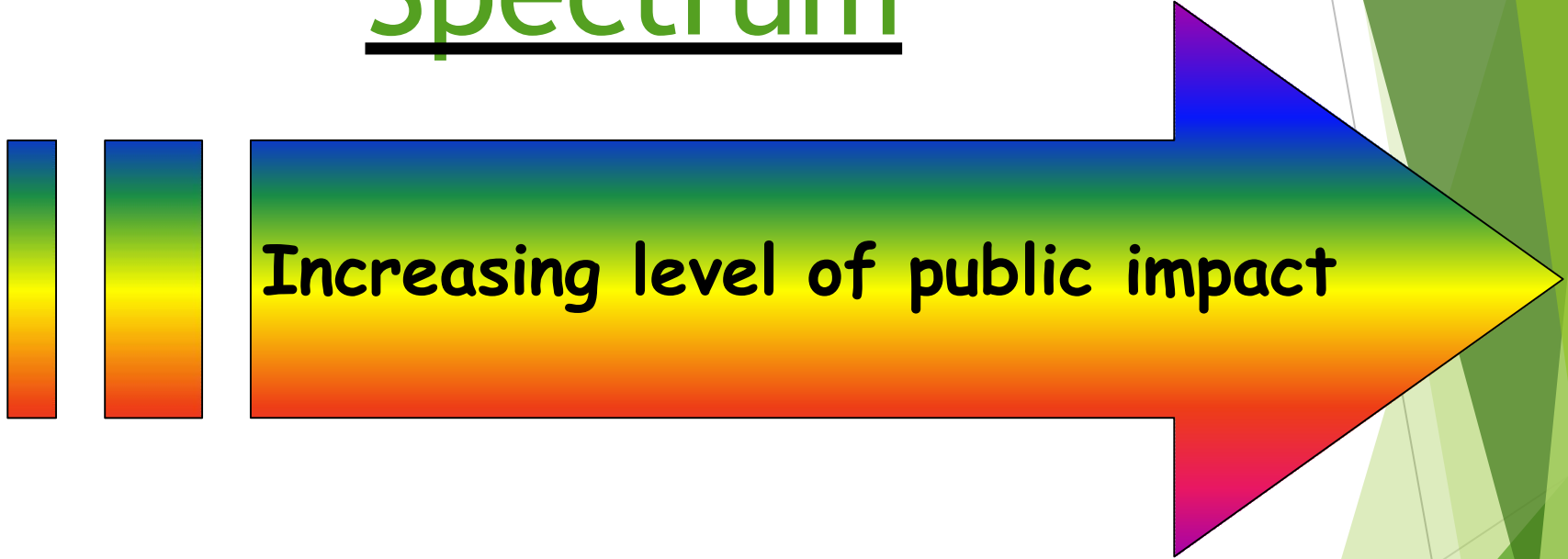
international association
for public participation

AUSTRALASIA

IAP2 SPECTRUM OF PUBLIC PARTICIPATION

	INCREASING LEVEL OF PUBLIC IMPACT				
	INFORM	CONSULT	INVOLVE	COLLABORATE	EMPOWER
GOAL	 <p>To provide balanced and objective information in a timely manner.</p>	 <p>To obtain feedback on analysis, issues, alternatives and decisions.</p>	 <p>To work with the public to make sure that concerns and aspirations are considered and understood.</p>	 <p>To partner with the public in each aspect of the decision-making.</p>	 <p>To place final decision-making in the hands of the public.</p>
PROMISE	"We will keep you informed"	"We will listen to and acknowledge your concerns."	"We will work with you to ensure your concerns and aspirations are directly reflected in the decisions made."	"We will look to you for advice and innovation and incorporate this in decisions as much as possible."	"We will implement what you decide."

Public Participation Spectrum



Inform Consult Involve Collaborate Empower

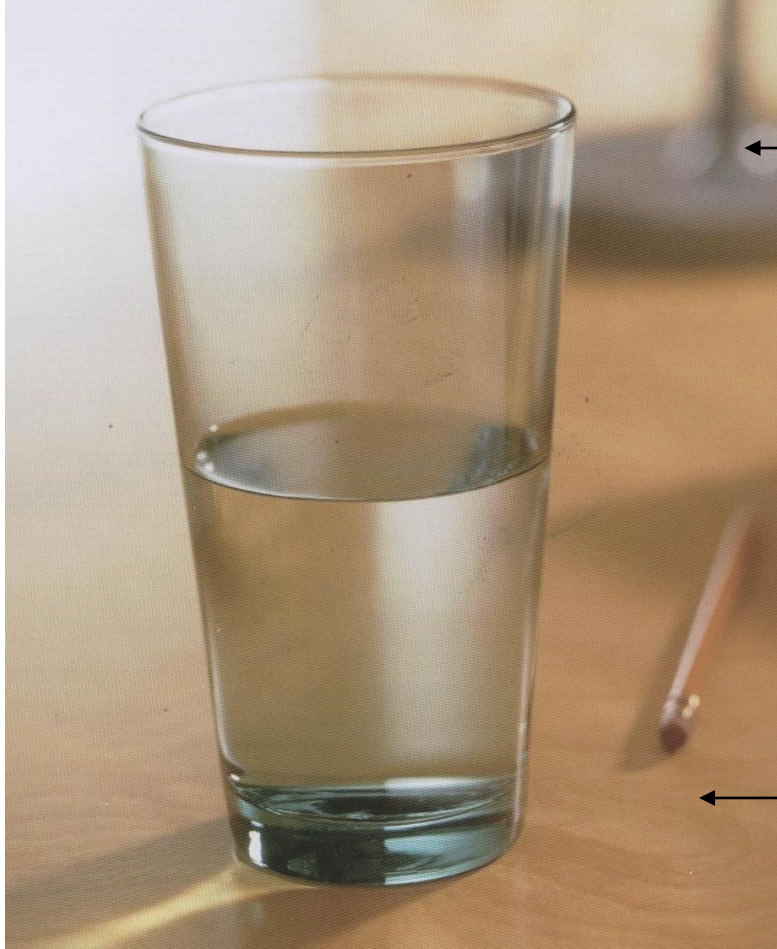
practical techniques & tools for engaging community

NOTES FOR FACILITATORS



Practical Techniques and Tools – Content

1. Introduction
2. Concepts and Definitions
3. Key Guiding Principles of Effective Community Engagement
4. Steps in Successful Community Engagement
5. Community Engagement Tools
6. Community Conversation Methodologies
7. Who is a Facilitator?
8. Community Conversation Ground-Rules / Etiquette
9. Tips for Effectively Working with the Media
10. Resources for Community Engagement
11. Ten Great TED Talks Related to Community Building
12. Useful Tips for Recruiting Volunteers
13. Ways to Connect with the Neighbours



**Communities
have
deficiencies
and needs**

**Communities
and it's
citizens
have
capacities
and assets**

COMMUNITY NEEDS MAP

Unemployment

Loss of
Community Spirit

Illiteracy

Dysfunctional
Families

Welfare
Dependency

Vacant
Shops
Run
Down
Shopping
Centre

Child
Abuse

Bullying

Crime

Truancy

Mental
Health

Graffiti

Alcoholism
Drug Abuse

Youth
Suicide

Homelessness

Early
School Leavers

COMMUNITY ASSETS MAP

LOCAL INSTITUTIONS & RESOURCES

Local
Businesses

Schools

COMMUNITY ASSOCIATIONS

Service
Clubs

Neigh -
bourhood
House

GIFTS OF INDIVIDUAL

Ovals

Churches
Mosques
Temples

Young
People

Senior
Citizens

Artists

Local
Council

All
Residents

Labelled
People

Community
Organisations

Sporting
Teams

Hospital

Local Facilities

Community
Stories

Government
Agencies

The Importance of Asset Mapping



"Making the invisible, visible"

"At the end of the day, you cannot possibly know what a community needs, until they first know what they have"

-Cormac Russell



Six Key Categories of Community Assets

1. People's passions, skills, connections and experiences and above all, what they care about
2. The physical world
3. Community associations
4. Institutional assets
5. Economic/business assets
6. Cultural assets-stories, traditions, heritage

ASSET MAP:

PEOPLE ASSETS

Passions, interests, skills, connections ...

INSTITUTIONS

Government agencies, NGO's, schools, neighbourhood houses ...

PHYSICAL ENVIRONMENT

Green spaces, public spaces, structures, key buildings ...

LOCAL ECONOMY

Formal and informal businesses, markets, buy and swap opportunities ...

SOCIAL NETWORKS

Clubs, local associations, informal groups ...

PEOPLE
ASSETS



PHYSICAL
ENVIRONMENT



INSTITUTIONS



LOCAL
ECONOMY



SOCIAL
NETWORKS



CULTURAL
ASSETS



CULTURAL ASSETS

Stories of pride, heritage, cultural activities, multicultural expressions

Community Skills and Passion Audit

Our organisation seeks to inspire and support local residents to discover the strengths and opportunities of our local community, and engage in community projects that 'make a difference'. This audit sheet seeks to identify community residents who may be able to share their interests and experiences with students.

Any information shared will only be shared with your permission.

Name: _____ Today's Date: _____

Position: _____

Address: _____

Contact No: _____ Email: _____

Please list 2 – 4 things in each category – things you are happy for us to know about you.

HEAD (things I know something about, and would enjoy talking about, or teaching to others about, e.g. local history, conservation, business management etc)

HANDS (things I know how to do and enjoy, e.g. project organisation, gardening, painting, rock climbing, cooking, jewellery making, using the internet, sign language etc)

HEART (things I care deeply about, e.g. environment, intergenerational activities, animal welfare, women's rights, youth unemployment etc)

COMMUNITY INVOLVEMENT (groups / committees / clubs I am a part of)

Please return you completed form to our group postal (_____) or email (_____). This information will be kept on file and stored in the school office. Information can be updated at any time.

(Inspiration for this form came from the LEAD ON Organisation in Bendigo, Victoria)

The key asset we
need to discover is
*"What people care
about"*

Paper & Sand by Chloe



Saturday, July 26, 14

Paper & Sand by Chloe



Saturday, July 26, 14

Paper & Sand by Chloe



Saturday, July 26, 14

Paper & Sand by Chloe



Saturday, July 26, 14



Key C B Question:

**Whose gifts are
under-utilised in the
community?**

Labelled People:



- Homeless Unemployed
- Low income person
- Non-English speaking
- Single parent
- Addict
- Offender
- Old person
- At-risk youth
- Person with disability



LECLESS. LES COURIER

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96412669

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Jody Kretzmann



**'EVERY LIVING PERSON HAS SOME GIFT
OR CAPACITY OF VALUE TO OTHERS. A
STRONG COMMUNITY
IS A PLACE THAT RECOGNISES THESE
GIFTS AND
ENSURES THEY ARE GIVEN.
A WEAK COMMUNITY IS A PLACE
WHERE
LOTS OF PEOPLE CAN'T
OR
DON'T
GIVE THEIR GIFTS.'**

Michele Obama



'People really want to get involved. They really want to.

They're looking for a way to turn their frustration, excitement, anxiety into action. The theme of my work

in community for my entire life is that there are assets and gifts in community out there in communities, and that our job as good servants and as good leaders is having the ability to recognize those gifts in others, and help them put those gifts into action.

Communities are filled with assets that we need to better recognize and mobilize if we're really going to make a difference'

[illegible]

n.au

Canadian Survey : Why People Volunteered

82% of respondents
said:

'because someone who they
knew, asked them do
something they liked

What passions or skills do you have that you'd like to contribute towards a community cafe?

Head

- I have some skills in marketing writing copy & facilitating Emma
- I have web skills, sat a marketing web develop Gail
- Event Organiser
Amy Parker is what she does! Gem
- Graphic design posters & logos
- Promotional Ideas T. Rose
- Funding planning for sustainability towards Social Enterprise Thane
- Business Background, good with RHP's Belinda
- Baking cake, catering people Lisa Wilson 0123 301515
- Can run workshop in evening / evening / day Helen 0123 301515

Heart

- Passionate about people & their wellbeing (Emma)
- Would like to see the community work together and be a part of it. Colin
- Passionate about helping & young people Emma
- Community passionate about community (Gail)
- Passion for performing arts ideas T. Rose
- more interested in the activities side of things Christine S
- Passionate about food & community Belinda
- Christy could community in Gently increase the number of community in my parish a parish of Belongings
- passionate about getting people together Gail

Hand

- I can bake Emma
- Baked, Past etc Cook - Gail
- Hand (Gail)
- Can do hair design! Gem
- Can cook, passionate about food Gail
- Can supply catering & hands on people person Belinda
- Can do hair design, I can help a lot with my hair, I can do the hair design (Gail)
- Can cook, passionate about food Gail
- Can supply catering & hands on people person Belinda
- Can do hair design, I can help a lot with my hair, I can do the hair design (Gail)



HEAD

**Things I know
something about,
and would enjoy
sharing**



HANDS

**Things I know how
to do and enjoy**



HEART

**Things I care
deeply about**



FEET

**Contacts and
Networks I have**



HEAD

Local History

**Don –
dblack@gmail.com**



HANDS

**Creating a Facebook
page**

**Don –
dblack@gmail.com**



HEART

**Young people's
active involvement
in community**

**Don –
dblack@gmail.com**



FEET

**Member of the local
Rotary Club**

**Don –
dblack@gmail.com**





My BIG Idea

for my community...

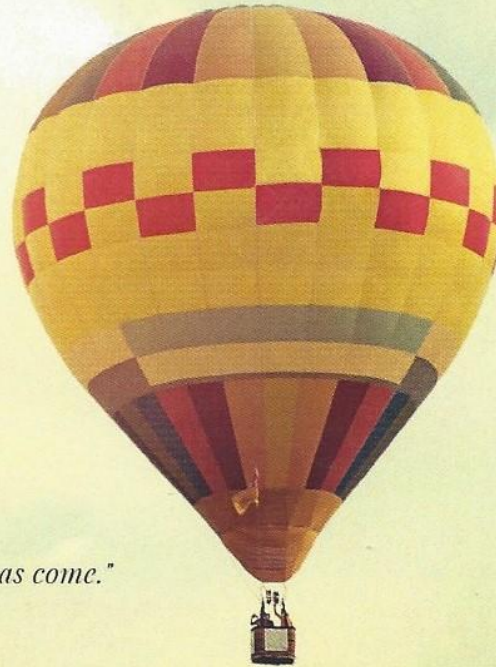
The "My Big Idea" Postcard is an opportunity to share your great ideas for your community (you know, the ones that come to you in the shower!).

Tell us your Big Ideas for what your community needs to look like, be like and feel like in the future ... and the best actions to make it a reality.

Your Big Ideas are about creating an exciting vision of your community's future.

"Nothing else in the world is as powerful as an idea whose time has come."

Victor Hugo



My BIG idea for our community is ...

And I could contribute to making it happen by ...

Name :

Contact phone/email :

"The best way to get great ideas is to have lots of them." (Thomas Edison)

50 THINGS KIDS SHOULD DO IN THE SHIRE OF KALAMUNDA BEFORE THEY TURN 12

1. Visit Statham's Quarry with your family.
2. Feed the ducks at Ollie Worrell Reserve in High Wycombe.
3. Have an after school ice cream at Collorel's Ice Cream shop in Kalamunda.
4. Do an adventure walk to the top of Lesmurdie Falls.
5. Jump in the Jumpy Castle at the Kalamunda Village Markets on the weekend.
6. Star gaze and look for UFO's at the Perth Observatory in Bickley.
7. Find the following at Zanthorrea Nursery in Maida Vale — a Zandersaurus, a "Yorn", "Trifid", "Jarrajack", "Stargazer" and an "Armillary".
8. Feed the Koi in the Koi Pond at the Melville Nurseries and Rose Heritage Cafe in Carmel.
9. Participate in one of the holiday activities at one of the Shire of Kalamunda Libraries.
10. Explore or walk your dog at Jorgensen Park.
11. Be a pirate on the lookout at the top of the "birds nest" at Fleming Reserve.
12. Look for animals in the trees at Jacaranda Springs Park and find some frogspawn in the pond.
13. Visit Kanyana Wildlife Centre and enjoy one of their evening animal tours.
14. Visit the Bird, Fish and Reptile Place in Wattle Grove.
15. Slide down a water slide at Kalamunda Water Park.
16. Walk the Bibbulmun Track from Kalamunda to Mundaring Weir.
17. Camp out at one of the huts on the Bibbulmun Track.
18. Ride your BMX bike at the Hills BMX Club in Lesmurdie.
19. Attend 'Rhyme Time' at any of the Shire's Libraries.
20. Play a game of outdoor chess on the giant chess set outside the Kalamunda Library.
21. Sit at the top of the Zig Zag and count all the city landmarks you can see.
22. Visit the Zig Zag Cultural Centre - learn about how to be a tourist in your own Shire and see an exhibition displayed there.
23. Find some treasures at the Cyril Road monthly markets.
24. Pick fruits at a local orchard.
25. Have a treasure hunt using chalk signs and clues throughout your neighbourhood.
26. Visit the Kalamunda Historical Village during term break and participate in some of their holiday activities.
27. See a show at the Kalamunda Performing Arts.
28. Cycle part of the Munda Biddi Trail.
29. Celebrate Australia Day with the family at the Shire of Kalamunda Australia Day Celebration in **January**.
30. Have a picnic at Stirk Park and watch Free Jazz Concerts at 'Jazz in the Park' during **February**.
31. Attend "Breakfast in the Park" with the family in **March**.
32. Watch a movie and some fireworks at the Corymbia Festival in **March** at Fleming Reserve in High Wycombe.
33. Wear Orange and try food from a different culture during Harmony Week in **March**.
34. Attend the Kalamunda Agricultural Show in **April**.
35. Plant a new plant or a seed for Earth Week in **April**.
36. Go to the Bickley Carmel Harvest Festival in **May**.
37. Go to the Pickering Brook Agricultural Show in **May** and watch the Fireworks.
38. Make Mum breakfast in Bed for Mother's Day in **May**.
39. Go to Fun Factory at the Maida Vale Baptist Church in **July**.
40. Rent a costume from Hocus Pocus for Book Week in **August**.
41. Have a look at all the great cars for the Kalamunda leg of 'Targa West' in **August**.
42. Hand-make something for your Dad or Grandfather for Father's Day in **September**.
43. Attend the Zig Zag Festival in **October**. Dress up in theme and watch the parade.
44. Catch a bus to the top of the Zig Zag and do the Zig Zag Walk with the family in **October**.
45. Visit the 'Romancing the Stone Garden' during their Open Day in **October**.
46. Go on a picnic with your Grandparents for Grandparents Day in **November**.
47. Attend a Family Fun Day in **November** at Lesmurdie Primary School.
48. Go to the St Barnabas Anglican Church Fete in **December**.
49. Participate in all the fun activities at 'Christmas at the Fair' in **December** at Range View Park in High Wycombe.
50. Go to Carols by Candlelight with your family at Stirk Park during **December**.



Sponsored by:



An Initiative of:

ALL WE NEED IS RIGHT HERE

Within the communities of the Shire of Kalamunda

www.allweneedisrightthere.org

Three Club Questions-



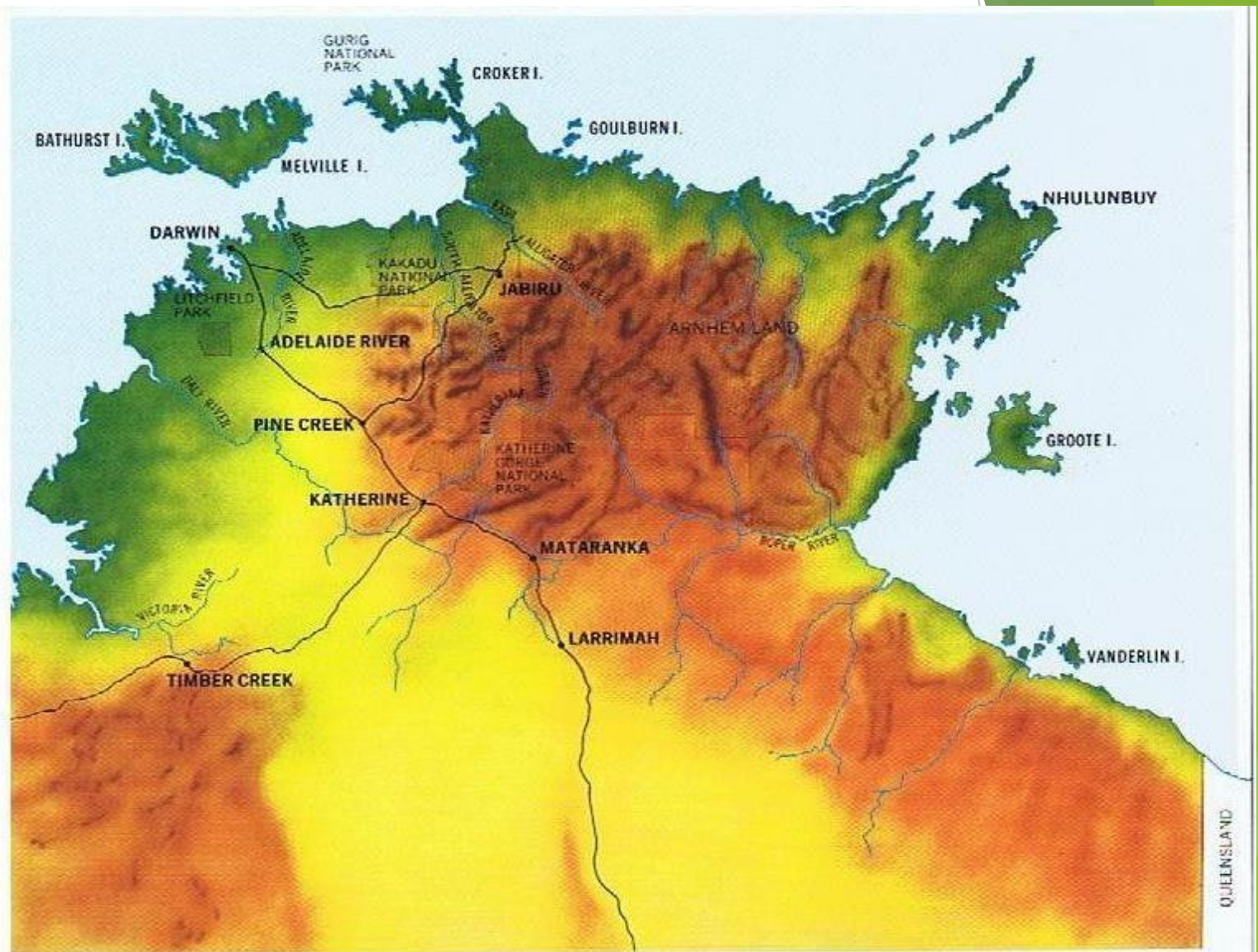
Denver D'Cruz
Inclusion Solutions

- What is your job?
- What are your two main passions?
- What skill could you contribute to our Club?

'Asset mapping is not data collection. Words on a list have no power. Purpose of asset mapping is to create relationships that mobilises and connects a community's assets for productive action.'



Mike Green



Mudginbadi, Kakadu

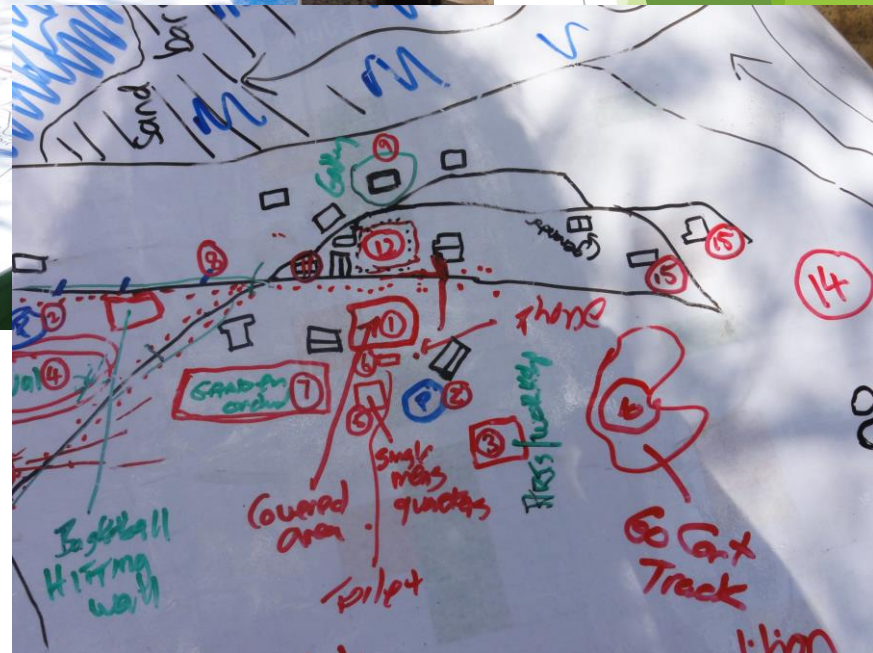


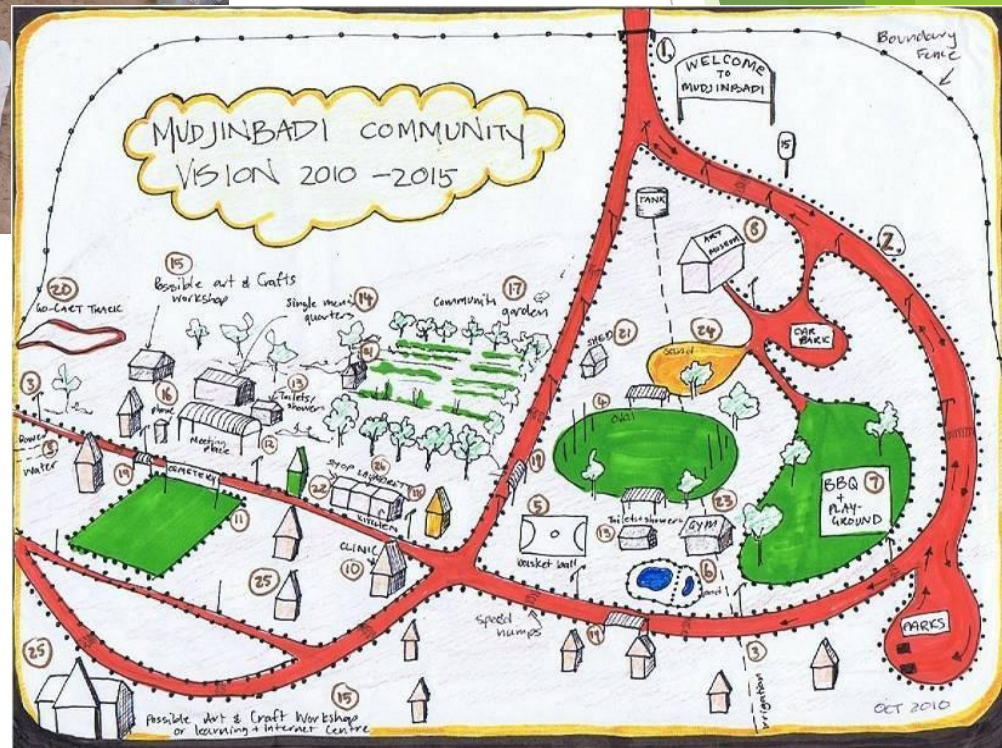




Mark







Mudjinbadi Community Vision 2010 - 2015

Kate Bestwick

Kate Bestwick



Another Lesson from Munginbardi: Start with Conversation, not Meetings!

**"A community is not a
community without
conversation"**

-Brett Christie



Mary Lou Casey



**“What most people
need is a good
listening to”**

Host Learning Conversations

**“The most productive tool
for generating good ideas
remains a circle of
humans sitting around a
table, talking shop”**

-Stephen John



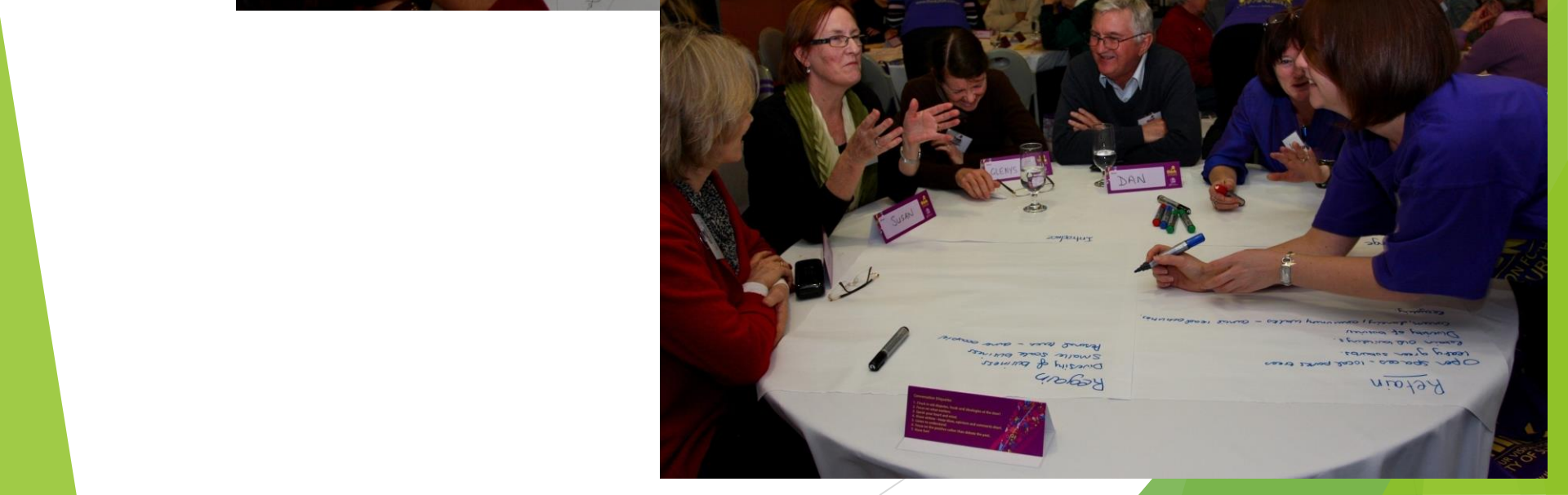


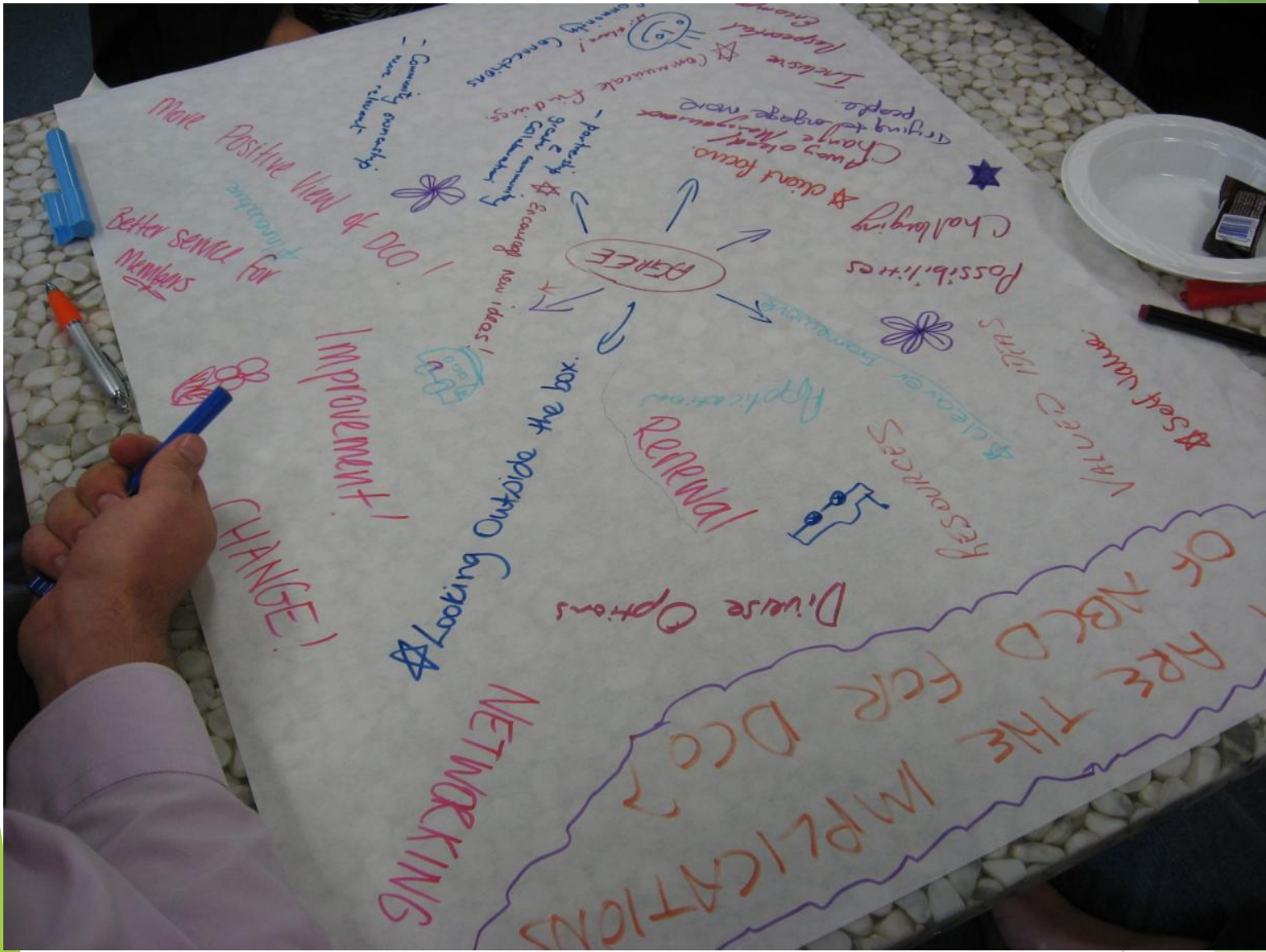
Learning Conversations



Café Conversations







Celeste Headlee:

10 ways to have a better conversation

TEDxCreativeCoast · 11:44 · Filmed May 2015

35 subtitle languages ?

View interactive transcript



**Celeste Headlee discussing
"conversation competency"**

10 Ways to have Better Conversation

1. Don't multi task - be in the conversation

2. Don't pontificate - assume you have something to learn

3. Use open ended questions

4. Go with flow

5. If you don't know, say you don't know

6. Don't equate your experience with theirs- all experiences are individual
7. Try not to repeat yourself
8. Forget the details
9. LISTEN
10. Be brief

**"ALWAYS BE PREPARED TO BE
AMAZED"**

10 Tips to Better Conversation

- 1. Don't multi-task- be present
- 2. Don't pontificate
- 3. Use open-ended questions
- 4. Go with the flow
- 5. If you don't know, say you don't know.
- 6. Don't equate your experiences with their experiences
- 7. Don't repeat yourself
- 8. Get out of the weeds- forget the details
- 9. LISTEN!
- 10. Be brief

“Be prepared to be amazed!”

**Celeste
Headlee**



Focus on Actions that Recruit, Recognise and Retain Volunteers

'Volunteers are so essential a part of the complex mechanism of our communities that without them the whole fabric of society would be placed at risk'

Former Governor-General
Sir Ninian Stephen



**"28 useful Tips for
Recruiting Volunteers"**

**"83 Ways to Retain,
Recognise and Reward
Volunteers"**

Recognise and Reward Volunteers

***'Volunteer burnout is
doing too much, with
too little, for too long'***

-Source Unknown

***'There are two things
people want more than
sex and money
...recognition and praise'
-Mary Kay Ash***

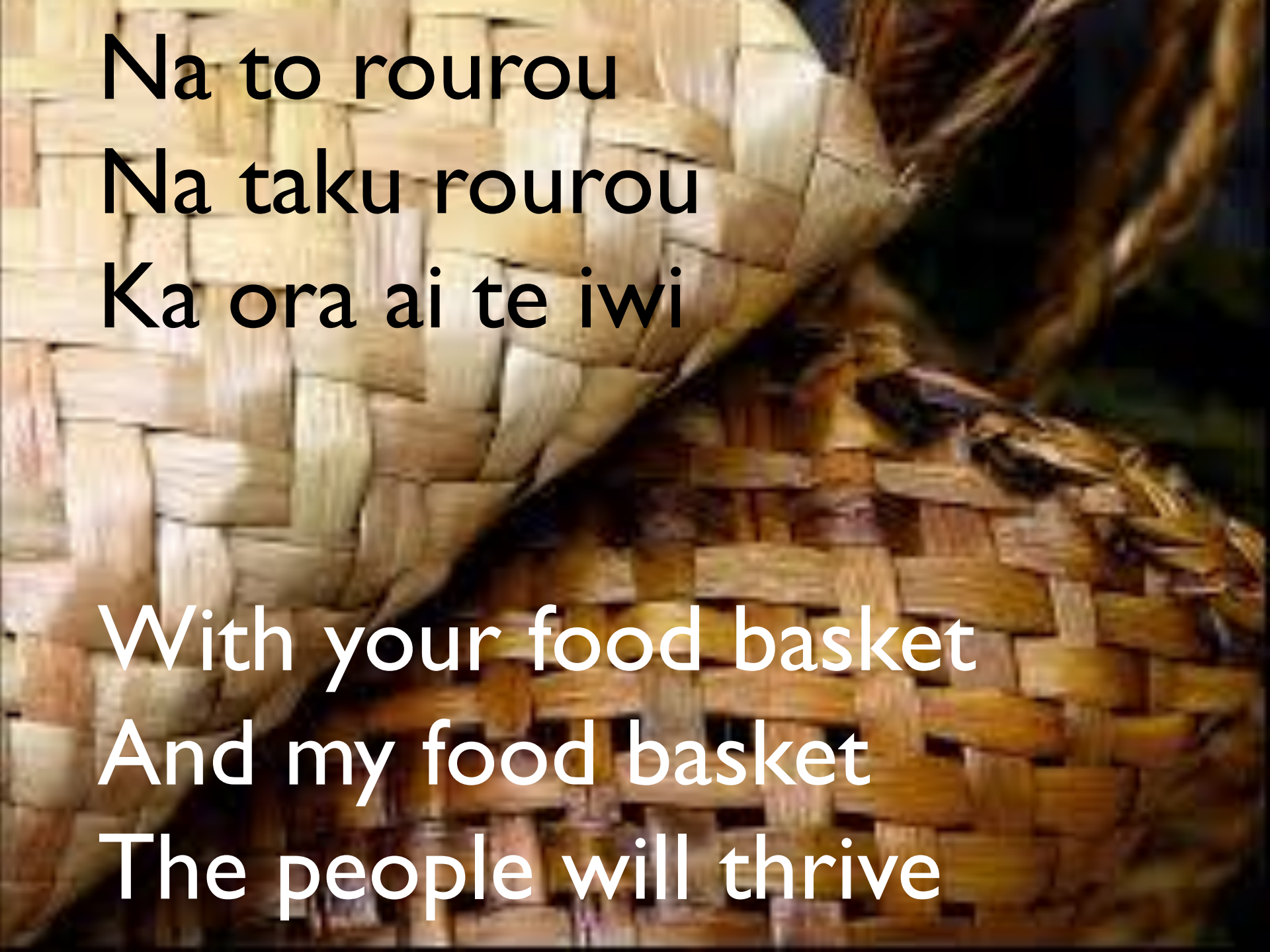
***'I can live for two
months on a good
compliment' - Mark Twain***

*'One kind word can
warm three winter
months'*

-Japanese Proverb

*'Silent gratitude isn't
much use to anyone'*

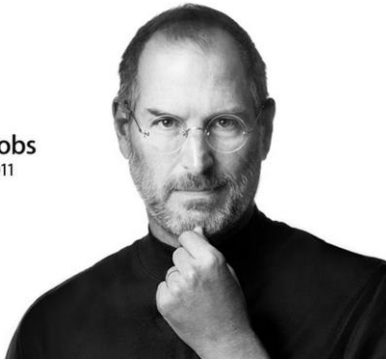
- Gladys Browyn Stern



Na to rourou
Na taku rourou
Ka ora ai te iwi

With your food basket
And my food basket
The people will thrive

Steve Jobs
1955-2011



*'The people who are
crazy enough to think
they can change the
world are the ones
that do it'*